



DISPUTED ATM/POS TRANSACTION NOTIFICATION

If there is a difference between what you received in a POS or ATM transaction and what was posted to your account, please fill in the following information so we may promptly begin research. **Please note:** A POS transaction is one in which you used your card and PIN at a merchant location:

MEMBER INFORMATION:

Name:	Account Number: (Account associated with this card)
Daytime number:	Email address:

TRANSACTION INFORMATION:

Check here If deposit item was a check

Card Number:	Type of Transaction: Deposit/Withdrawal/POS:	
Date & Time:	ATM Owner name and location:	Disputed Amount:
Description of the event: (If deposit item was a check, please include detailed information such as maker, drawing bank, etc.)		

In accordance with Federal Regulation E, LA Financial Credit Union must be notified of an error on an electronic fund transfer no later than sixty (60) days after sending the FIRST periodic statement on which the disputed transaction first appears. Please refer to Electronic Services Disclosure and Agreement. The Credit Union must respond to this dispute notification within 10 business days after receiving the form.

Signature

Date