If your application for a VISA credit card account is approved, you will be in default if you fail to make any minimum payment or other financial obligations as stated on the accompanying Account Opening Disclosure and Acceptance Letter. You authorize the Credit Union to investigate your credit history to establish a line of credit for you and notify you of its amount when the card is sent to you. You agree not to let your account balance exceed your approved credit limit. Each payment you make on the account will restore your credit limit by the amount of the payment which is applied to the principal amount of purchases and cash advances. You may request an increase in your credit limit only by written application submitted to the Credit Union. The Credit Union has the right to reduce or terminate your credit limit at any time.

If you notice the loss or theft of your credit card, you should notify us of any unauthorized use no later than 60 days after your statement closing date. Otherwise the Credit Union has the right to charge any unauthorized use to your account. Your VISA Gold or Platinum Account will be subject to a CASH ADVANCE FEE of $5.00 for each cash advance transaction processed on a VISA Gold or Platinum card and $10.00 for each cash advance processed on a Classic VISA card. In addition, you may obtain cash advances from the Credit Union and other ATM network, that provide access to the VISA system. (Not all merchants or ATMs provide such access.) You will need to use your Personal Identification Number (PIN) to obtain a cash advance from an ATM.

If you authorize the Credit Union to issue a Plus network or Interlink transaction, and the transaction happens that the Credit Union believes may substantially reduce your ability to make at least the minimum payment each month your account has a balance. The minimum payment is 3.0% of your Total New Balance but not less than $35.00, plus any unpaid other finance charges and any payments that you have not paid. Subject to applicable law, your payments will be applied to what you owe the Credit Union in the order shown on your statement by the Payment Due Date shown. You may, of course, pay more frequently, pay more than the minimum payment, or pay the Total New Balance in full. If you make extra payments or larger payments, you are still required to make at least the minimum payment each month your account has a balance. The minimum payment is 3.0% of your Total New Balance but not less than $35.00, plus any unpaid other finance charges and any payments that you have not paid. Subject to applicable law, your payments will be applied to what you owe the Credit Union in any manner the Credit Card Union chooses.

You will be in default if you fail to make any minimum payment or other required payment by the date that it is due. You will be in default if you break any promise you make under this Agreement. You will be in default if you die, file for bankruptcy or become insolvent, that is, unable to pay your obligations when they become due. You will be in default if you make any false or misleading statements in any credit application or credit update. You will also be in default if something happens that the Credit Union believes may substantially reduce your ability to make at least the minimum payment each month your account has a balance. The minimum payment is 3.0% of your Total New Balance but not less than $35.00, plus any unpaid other finance charges and any payments that you have not paid. Subject to applicable law, your payments will be applied to what you owe the Credit Union in any manner the Credit Card Union chooses.

If you are in default, the Credit Union has the right to immediately terminate this Agreement and require repayment of your outstanding account balance plus any finance and other charges you owe under this Agreement. To the extent permitted by law, you will also be required to pay the Credit Union’s collection expenses, including court costs and attorneys’ fees.

If you notice the loss or theft of your credit card or a possible unauthorized use of your card, you should immediately notify us by calling us at: 800.449.7728. You will not be liable for any unauthorized use that occurs after you notify us. You agree to cooperate fully in any investigation the Credit Union may conduct in connection with the loss, theft, or possible unauthorized use of your card.

If there is an unauthorized use of your VISA Credit Card or a Plus network or Interlink transaction, and the transaction takes place on the VISA network, then your liability will be zero ($0.00). This provision limiting your liability does not apply to Visa Corporate Card or Visa Purchasing Card Transactions, ATM cash disbursements processed on non-VISA or non-Plus networks, or non-VISA PIN-less debit transactions. Additionally, your liability with respect to unauthorized transactions is limited to the extent allowed under applicable law, if the credit union reasonably determines, based on substantial evidence, that you were grossly negligent or fraudulent in the handling of your account or card. In any case, to minimize your potential liability you should notify us of any unauthorized use no later than 60 days after your statement closing date.

You authorize the Credit Union to investigate your credit standing when opening or reviewing your account. You authorize the Credit Union to disclose information regarding your account to credit bureaus and creditors who inquire about your credit standing. Pursuant to state law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.
13. Returns and Adjustments. Merchants and others who honor the card may give credit for returns or adjustments, and they will do so by sending the Credit Union a credit slip which will be posted to your account. If your credits and payments exceed what you owe the Credit Union, the amount will be applied against future purchases and cash advances. If the amount is $1 or more, it will be refunded upon your written request or automatically after six (6) months.

14. Foreign Transactions. Foreign Transactions in Foreign Currency—Purchases and cash advances made in foreign currencies will be billed to you in U.S. dollars. Transactions processed outside of the United States or in a foreign currency may be charged a foreign transaction fee, regardless of whether there is a currency conversion associated with the transaction. The conversion rate in dollars will be a rate selected by VISA from a range of rates available in wholesale currency markets for the applicable Central Processing Date, which rate may vary from the rate VISA itself receives, or the government-mandated rate in effect for the applicable Central Processing Date in each instance, plus a one percentage point (1%) fee charged by the Issuer.

Foreign Transactions in U.S. Currency—Purchases and cash advances made in foreign countries will be billed to you in U.S. dollars. Transactions processed outside of the United States, in U.S. dollars, may be charged a foreign transaction fee of point eight percent (0.8%), regardless of whether there is a currency conversion associated with the transaction.

15. Merchant Disputes. The Credit Union is not responsible for the refusal of any merchant or financial institution to honor the card. The Credit Union is subject to claims and defenses (other than tort claims) arising out of goods or services you purchase with the card if you have made a good faith attempt but have been unable to obtain satisfaction from the merchant or service provider, and: (a) your purchase was made in response to an advertisement the Credit Union sent or participated in to obtain satisfaction from the merchant or service provider, and: (a) your purchase was made in response to an advertisement the Credit Union sent or participated in sending to you; or (b) your purchase cost more than $50.00 and was made in your state or within 100 miles of your home.

16. Effect of Agreement. This Agreement is the contract which applies to all transactions on your account even though the sales, cash advances, credit or other slips you sign or receive may contain different terms.

17. No Waiver. The Credit Union can delay enforcing any of its rights any number of times without losing them.

18. Statements and Notices. You will receive a statement each month showing transactions on your account. Statements and notices will be mailed to you at the most recent address you have given the Credit Union. Notice sent to any one of you will be considered notice to all. You agree to promptly notify the Credit Union if you change your mailing address.

19. Transfer of Account. You cannot transfer or assign your account to any other person.

20. Governing Law. This Agreement and your account shall be governed by California law without regard to any conflict of law rules.

21. Copy Received. You acknowledge that you have received a copy of this Agreement.

ADDITIONAL DISCLOSURES APPLICABLE TO CONVENIENCE CHECKS

Convenience Checks. We may send you Convenience Checks which can be used to obtain cash or pay for goods or services up to the amount of your available credit limit, but no less than $100, unless the amount will cause you to exceed your credit limit. In such cases these Convenience Checks will be charged against your credit limit, processed as cash advances and accumulate FINANCE CHARGES from the date the check posts to your Account, pursuant to paragraph 7 above. Convenience Checks may only be used by the person whose name is printed on them. You may not use Convenience Checks to pay any amount which you owe us under this Agreement. We will not return any paid convenience checks to you.

Using the Convenience Check. To make a purchase, present your Convenience Check to any participating merchant. To request a Cash advance, present your Convenience Check to us or any participating financial institution.

Reasons Not to Honor a Convenience Check. We may decline to honor your Convenience Check if you are over your credit limit, you are in default, your Account privileges have been canceled, or your card has expired. A fee stated in the Fee Schedule will be assessed for each convenience check that is returned to the Credit Union for non-sufficient funds.

Stop Payment of Convenience Checks. You may stop payment on a Convenience Check by notifying us in writing at the address shown on your monthly statement or by calling us at 800.894.1200. If you call, you must confirm the request in writing within fourteen (14) days. A written stop payment order will remain in effect for six (6) months and then it will lapse unless renewed in writing.

YOUR BILLING RIGHTS - KEEP THIS NOTICE FOR FUTURE USE

This notice contains important information about your rights and our responsibilities under the Fair Credit Billing Act.

What To Do If You Find A Mistake On Your Statement
If you think there is an error on your statement, write to us at LA Financial Federal Credit Union, P.O. Box 6015, Pasadena, CA 91102-6015.

In your letter, give us the following information:

• Account information: Your name and account number.
• Dollar amount: The dollar amount of the suspected error.
• Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us:
• Within 60 days after the error appeared on your statement.
• At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential error in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

What Will Happen After We Receive Your Letter
When we receive your letter, we must do two things:
1. Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.
2. Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:
• We cannot try to collect the amount in question, or report you as delinquent on that amount.
• The change in question may remain on your statement, and we may continue to charge you interest on that amount.
• While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

After we finish our investigation, one of two things will happen:
• If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.
• If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe. If you receive our explanation but still believe your bill is wrong, you must write to us within 10 days telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us.

If we do not follow all of the rules above, you do not have to pay the first $50 of the amount you question even if your bill is correct.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases
If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:
1. The purchase must have been made in your home State or within 100 miles of your current mailing address, and the purchase price must have been more than $50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: LA Financial Federal Credit Union, P.O. Box 6015, Pasadena, CA 91102-6015. While we investigate, the same rules apply to the disputed amount as discussed above.

After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.